

# Whyalla Generic Homelessness Service (Youth Focus)

*The service is a DCSI accredited Specialist Homelessness Service and Preferred Support Provider for a range of specialised programs designed to assist people who are homeless or at risk of homelessness including:*

- *Crisis Housing Program*
- *Transitional Housing Program*
- *Supportive Housing Program*
- *Intensive Tenancy Support Program*



DISABILITY | FAMILIES, YOUTH AND CHILDREN  
EMPLOYMENT, EDUCATION AND TRAINING  
HEALTH AND WELLBEING | HOMELESSNESS

## Whyalla Generic Homelessness Service (Youth Focus)

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T 8645 3655 | F 8645 4788

whreferrals@centacare.org.au  
[www.centacare.org.au](http://www.centacare.org.au)

### A Child Safe Organisation

Centacare has an ongoing commitment to building and maintaining a Child Safe Organisation.



**Statement regarding the traditional owners of the land.**  
For thousands of years Aboriginal people have walked on this land, in their country. Their relationship with the land is at the centre of their lives. We acknowledge the Aboriginal people and their stewardship and spiritual connection with their lands.



### Quality Assurance

Centacare is a nationally accredited organisation assessed against the Quality Improvement Council (QIC) Australian Health & Community Services Core Standards and the Community Services Standards.

Whyalla Generic Homelessness Service



Centacare

Domestic Violence and  
Homelessness Service



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## The Services

We deliver a range of services to independent young people aged 15 to 25 who are homeless or at risk of homelessness. Services are also provided to persons 25+ who are assessed as homeless or at risk of homelessness.

- Confidential Intake
- Risk and Needs Assessment
- Referral to specialised housing programs with case management support
- Referral to other housing providers / options
- Advocacy
- Information
- Advice

## Location

Whyalla Generic Homelessness Service (Youth Focus) is located at 5 Colebrook Street Whyalla Stuart.

- The service operates 9am to 5pm Monday to Friday (except for Public Holidays).
- For after hours crisis assistance please contact the Homelessness Gateway on 1800 003 308 (Free call 24hr 7 day per week).

## Eligibility

This service is provided to all people aged 15 years and over who are homeless or at risk of homelessness.

## Cost

There is no fee for service, however, payment of rent is required for the Crisis Housing Program, Transitional Housing Program and Supportive Housing Program.

## Referral

Referrals are accepted from:

- Individuals
  - Families
  - Community based organisations
  - Other Specialist Homelessness Services
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