Referral Process

There are a number of pathways to accessing accommodation at Youth Services/Carlow Place with young people being able to self refer or be referred by another service:

- Centacare Youth Services Elizabeth on 8252 2311 or attend in person at 34 Yorktown Road, Elizabeth Park between the hours of 9.00am to 5.00pm Monday to Friday
- Trace-A-Place on 1300 306 046 between the hours of 9.00am to 5.00pm Monday to Friday
- After Hours - Homelessness Gateway Service on 1800 003 308 after 5.00pm Monday to Friday, Saturday and Sunday

Quality Assurance

Centacare is a nationally accredited organisation assessed against the Quality Improvement Council (QIC) Australian Health & Community Services Core Standards and the Community Services Standards.

Statement regarding the traditional owners of the land.

For thousands of years Aboriginal people have walked on this land, in their country. Their relationship with the land is at the centre of their lives. We acknowledge the Aboriginal people and their stewardship and spiritual connection with their lands.
Eligibility

• Youth Services General - Young people aged 15-25 years who are homeless or at risk of becoming homeless, or whom face significant barriers in accessing accommodation.

• Carlow Place - young people aged 15-17 years (referrals for young people under 14 years need to be made to Families SA, and over 17 years, to Trace a Place/Homelessness Gateway Service) who are homeless or at risk of becoming homeless.

• Be receiving or awaiting approval of an independent income, ie. Independent Youth Allowance, Special Benefit, Wages, etc.

Services

• Case management, information, advocacy and referral.

• Carlow Place - 24/7 on-site supported accommodation, with specific supports provided being those which promote young peoples independent living skills, health and well-being, and social and educational connections.

• Some capacity to provide support to eligible clients living in private rental and Housing SA properties.

Youth Services Elizabeth

Youth Services Elizabeth provides the Outer North Youth Homelessness Service to young people aged 15-25 years who are homeless or are at risk of becoming homeless. Case Managers work in a collaborative approach with community based services within the Playford Council region.

Supported Tenancies and Stimulus Housing are generally allocated to young people aged over 18 who are homeless, who are at risk of becoming homeless, or whom face other barriers in accessing alternative forms of accommodation.

Clients are allocated a case manager to provide supports, specifically around independent living skills and transitioning to independent living, which includes health and education, and connecting into community services, etc.

Outer North Youth Homelessness Service (Youth Services Elizabeth)